

# IPC-1710A

# OEM Standard for Printed Board Manufacturers' Qualification Profile

Developed by the OEM council of the IPC, the MQP sets the standard for assessing PWB manufacturers capabilities and allows PWB manufacturers to more easily satisfy customer requirements.

**IPC-1710A** May 2004

A standard developed by IPC

IPC-1710A May 2004

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## May 2004 IPC-1710A FOREWORD

It is not intended that this Manufacturers' Qualification Profile (MQP) satisfies all the requirements of the customer, however, conscientious maintenance of this document and or registration to ISO 9000 requirements should satisfy the major concerns. Thus, audits should be simpler, required less frequently, and facilitate less paper work as customers and suppliers work closer to meeting each others needs.

#### **ACKNOWLEDGMENTS**

The IPC is indebted to the members of the OEM council who participated in the development of this document. A note of thanks is also expressed to the members of the IPC Presidents Council for their review and critique and construction recommendations in finalizing the principles developed for the MQP.

Although the IPC is grateful for all the involvement and individual contributions made in completing the MQP a special acknowledgment is extended to the following individuals. It was their dedication and foresight that made this publication possible.

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Texas Instruments		Honeywell, Inc.	Wellborn Industries Ltd.

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# **SECTION 1.1**

## **COMPANY DESCRIPTION**

GENERAL INFORMATION				
LEGAL NAME				
PNC, Inc.				
PHYSICAL ADDRESS				
115 E Centre St.				
CITY		STATE		ZIP
Nutley		New Jersey		07110
PROVINCE		COUNTRY		
		USA		
TELEPHONE NUMBER		FAX NUMBER		TELEX NUMBER
973-284-1600		973-284-1925		
E-MAIL ADDRESS	MODEM NUM	BER	DATE	FOUNDED 1966
sales@pnconline.com	NA			PUBLIC ⊠ PRIVATE
INTERNET URL		FTP SITE		
www.pnconline.com		www.pnconline.com		
MANAGEMENT				
PRESIDENT				
Sam Sanghani				
CHIEF OPERATING OFFICER				
NA				
VICE PRESIDENT OF MANUFACTURING				
Calvin Switzer				
VICE PRESIDENT OF QUALITY				
Akshay Gorasiya				
VICE PRESIDENT OF MARKETING/SALES				
Deb Talucci				
VICE PRESIDENT OF CUSTOMER SERVICE				
Carmela Conte				
WASTE TREATMENT MANAGER (POLLUTION PREVEN	ITION)			
Harry Kikani				

CORPORATE DESCRIPTION		NUMBER OF E CORPORATE	EMPLOYEES SITE	COMMENTS
DESIGN AND DEVE		CORT OTATE	0	COMMENTO
ENGINEERING			6	
MANUFACTURING	CONTROL		2	
MANUFACTURING	DIRECT		46	
	INDIRECT		0	
QUALITY CONTROL	QUALITY ENGINEERS		2	
	INTERNAL AUDITORS		4	
	GENERAL MANAGEMENT		4	
ADMINISTRATION				
ТОТ	AL		64	

## **SECTION 1.2**

SITE DESCRIPTION

(TO BE COMPLETED FOR EACH SITE)

DATE COMPLETED 8/25/21
ATTACH APPROPRIATE CHARTS (OPTIONAL)

MANUFACT															
IVI/ (I VOI / (O I	<u>URIN</u>	G FAC	LITY												
COMPANY NA	ME	PNO	C, Inc	·											
PHYSICAL AD	DRES	s 115	East	Centre	Street										
CITY Nutl							STATI	= N.	J			ZIP	071	10	
PROVINCE	- <i>J</i>						COUN		-				J. 1.		
TELEPHONE N	NUMBE	ER 973	-284-	1600				IUMBER				TEI	LEX		
E-MAIL ADDRI		713			MODEM N			73-284-	1925	ΥFΛ	RS IN			52	2
sales@pno		e.com				40IVIDE	.11 5	13-204-	1/23	ıLA	IVO IIV	دەر	IINLOO	5.	_
INTERNET UR		www.pr	nconline	e.com		F	TP	www.pnco	nline.com						
PRINCIPLE PROD	DUCTS/S	ERVICES/	SPECIA	ALTIES		BUSIN	NESS C	HARACTER	RIZATION						ETC.)
Printed Circuit E	Boards &	& Electron	nic Ass	embly		Mid	volur	ne and qu	uick tur	n prii	nted cir	cuit	boards	and	
						Asse	embly	-							
FACILITY M	ΔΝΙΔΟ	ZEMEN	т		TITL	=					REPOR	PTS:	TO /E	ction/Joh	Title
OVERALL OPERAT				R THIS SIT								<b>π</b> ΙΟ	ro (Fun	Stion/Job	riue)
Sam Sangani		. O. 101DILI	01		- Presid	ıcııı				l l	NΑ				
MANUFACTURING	3				Produ	ction M	lanage	er		7	/ice Pre	eside	nt		
Ravin Sangani													-		
TECHNICAL/ENG		IG			Vice l	Presider	nt			F	residen	ıt			
Calvin Switzer MATERIALS/PRO		N CONTR	N .				<u> </u>			-	7: D				
Lisa Martin	חחרווח	IN CONTRO	JL		Produ	ction M	Tanage	er		\	ice Pre	esidei	nt		
PURCHASING					Purch	asing M	Janaga	or		7	lice Pro	sider	nf		
Carmela Conte					Fulcil	Purchasing Manager Vice President									
QUALITY					Qualit	Quality Manager Presider				residen	nt				
Akshay Gorasi	ya														
SALES REPRESE	NTATIVI	E			Vice 1	Vice President Sales Vice President									
Deb Talucci															
WASTE MANAGE	MENT				Chem	Chemist				residen	ıt				
Harry Kikani BUILDINGS								CVCTE	19 442	OATE	0/ 00VE		-\		
BUILDINGS	AGE	AREA	0	nstruction	Power			SYSTE	VIS (INDI		% COVE	RAGE	Waste		
	AGE	(Sq. Ft.		ood/Brick	0 1111		Heating	Ventilation			Sprinkle	ers	Treatmen	t	Other
Office	37	6000	Cin	der block	100		100	100		00	0		0		
Manufacturing	37	48000		der block			100	100		00	100		100	_	
Storage Planned	37	2000	Cin	der block	100		100	100	10	JU .	100		0	+	
additions	0														
SAFETY AN	D RE	GULAT	ORY	AGEN	ICY REC	QUIRE	MEN	ITS							
Are fire extinguished	ers functi					What is	the dis	tance to the	nearest						
accessible to empl		loval constant	<u> </u>	MVEC				minutes) SHA visit		10/0	016	5	Minutes	i	
Do you conform to local/federal environment protection agency requirements?				□ NO	Date of Date of				10/2 5/20						
Are you currently operating under a waiver				⊠ NO	Other A	gency /	Audits, UL,		⊠ı	JL# E4483		⊠ ISO 9		1179	
or in violation of local government							CQ, CSA Ap	proval		SA #	=	Othe	r <u>A</u>	S9100I	
	ety proar	am?		☐ YES	□NO			ste Number		NJD	00069235	50			
Describe below.								ccount Num							
PLANT PERSO	<u>ONNEL</u>	(TOTAL	. EMPL	OYEES)											
		Office	Tech	nnical/	Production	Full-Ti	me l	Part-Time	Union	1	Non-	Un	ion	Cont	tract
- 1			Engin	neering		QA		QA		l	Jnion	Na	me	Expires	(Date
	1					1				1					
56	0	9		6	46	6		0	0		56	NA		NA	
requirements?  Do you have a safety program?  Describe below.  PLANT PERSONNEL (TOTAL EMPLOYEES)					and Nui Hazarde Trade V	mber ous Wa Vaste A me   I	ste Number ccount Num	nber	NJD	00069238	50 Un	ion	Cont	tract	

# SECTION 2.1 PROCESS

DATE COMPLETED
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This section is intended to provide overview information on the processes used to fabricate printed board products.

### Site Capability Snapshot (Please Check all that apply)

	Designators		Remarks
Α	Conductor Forming Processes	⊠Subtractive	
		☐Thin Foil Subtractive less than .5 oz.	
		⊠Semi-Additive	
		⊠Additive (Electro-less)	
		□Black Hole	
		☐Thick Film Paste and Fire	
		☐Thin Film Semi-conductor Sputtering	
		□Other:	
В	PTH Materials and Processes	⊠Acid Copper	
		□Pyro-Phosphate Copper	
		□Full Built Electro-Less	
		☐Gold Paste	
		□Copper Paste	
		☐Gold Conductor Sputtering	
		□Nickel Conductor Sputtering	
		□Other:	
С	Permanent Over-plating	⊠Tin	
		⊠Tin-Lead	
		□Tin-Nickel Alloy	
		□Nickel	
		⊠Nickel Gold (Hard)	Outside Service
		⊠Nickel Gold (Soft)	
		□Nickel Rhodium	Outside Service
		☐Conductive Polymer	
		□Other:	

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D	Permanent Selective Plating	□Tin	
		☐Tin-Lead	
		☐Tin-Nickel Alloy	
		□Nickel	
		⊠Nickel Gold (Hard)	outside service for pads, inhouse for
		⊠Nickel Gold (Soft)	fingers.
		□Nickel Rhodium	
		□Other:	
Е	Permanent Mask or Coating	☐Photo Dry Film	
		⊠Photo Liquid	
		☐Image Transfer Screen Mask	
		☐Conformal Coating Solder Mask	
		□Cover Coat	
		□Other:	
F	Other Surface Finishes	☐Tin-Lead Fused	
		⊠Immersion Tin	
		⊠Solder Leveled	
		☐Roll Soldered	
		□Electro-less Solder Fused	
		☐Solder Bumped Lands ☐Solder Paste Fused	
		☐Azole Organic Protective Covering	
		☐Flux Protective Covering	

☑Other: OSP & ENIG

# **SECTION 2.2**ELECTRICAL TEST EQUIPMENT

This section is intended to provide overview information on the test equipment and testing capability of the manufacturer.

Site Capability Snapshot (Please Check the column that applies furthest to the right.)

	Designators		Remarks
Α	Number of Nets	□<200	
		□200	
		□500	
		□1000	
		□2000	
		□3000	
		□4000	
		□5000	
		⊠>5000	
		Other:	
В	Number of Nodes	□<500	
		□500	
		□1000	
		□2000	
		□3000	
		□4000	
		□5000	
		□6000	
		⊠>6000	
	Probe Point Pitch	Other:	
С	Probe Point Pitch	□>1.0 [.040]	
		□1.0 [.040]	
		□0.8 [.032]	
		□0.65 [.025]	
		□0.50 [.020]	
		□0.40 [.016]	
		□0.30 [.012]	
		□0.20 [.008]	
		⊠<0.20 [.008]	
		□Other:	
		l	

Mav	2004		IPC-1710.	A
Н	Test Voltage	□<20 VDC		
		□20 VDC		
		□40 VDC		
		□60 VDC		
		□80 VDC		
		⊠100 VDC		
		□500 VDC		
		□1000 VDC		
		□>1000 VDC □ Other:		
J	Impedance Meas	⊠Micro Section		
		☐Inboard Circuit		
		⊠Coupon		
		⊠Manual TDR		
		☐Automated TDR		
		Other:		
K	Impedance Tolerance	□None		
		□>20%		
		□20%		
		□15%		
		⊠10%		
		□7%		
		□5%		
		□2%		
		□<2%		
İ		□Other:		

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PRODI	ICT T	ΓΥΡΕ

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This section is intended to provide overview information on the printed board product types being fabricated by the manufacturer.

### Site Capability Snapshot (Please Check all that apply.)

	Designators		Remarks
Α	Product Type	⊠Rigid Printed Board	
		⊠Flex Printed Board	Outside Service
		⊠Rigid/Flex Board	Outside Service
		⊠Rigid Back Plane	
		☐Molded Product	
		⊠Ceramic Printed Board	
		☐Multichip Module	
		Liminated Multichip Module	
		Deposited Dielectric Multichip Modules	
		□Other:	
В	Circuit Mounting Type	⊠Single Sided	
		⊠Double Sided	
		⊠Miltilayer	
		☐Single-sided Bonded to Substrate	
		☐Double-sided Bonded to Substrate	
		☐Multilayer Bonded to Substrate	
		☐Constrained Multilayer	
		☐Distributed Plane Multilayer	
		□Other:	
С	Via Technology	□No-Vias	
		⊠Thru Hole Vias	
		⊠Buried Vias	Exception
		⊠Blind Vias	Exception
		⊠Thru Hole & Blind Vias]	Exception
		⊠Thru Hole & Buried Vias	Exception
		☑Thru Hole Buried & Blind Vias	Exception
		⊠Buried & Blind Vias	
		☐Other:	Exception

May 2004 Laminate Material ⊠Phenolic

		1	
		□Epoxy Paper	
		⊠Epoxy Glass	
		☐Modified Epoxy Composite	
		⊠Polyimide Film & Reinforce	
		□Cynanate Ester	
		⊠Teflon	
		⊠Ceramic Glass Types	
		⊠Various Combinations	
		⊠Other: Non-Dicey Epoxy-Phenolic	
Е	Core Material	□No Core	
		□Polymer	
		⊠Copper	
		□Aluminum	
		☐Graphite	
		☐Copper Invar/Copper	
		□Copper Moly/Copper	
F	Copper Thickness (Oz.)	☐Other: ☐1/8 Minimum	
'	торрог тистиност (чт.)	☐1/4 Minimum	
		□3/8 Minimum	
		⊠1/2 Nominal	
		☐ ☑1 Nominal	
		 ⊠2 Nominal	
		⊠3-5 Max	
		☐6-9 Max	
		□>10	
		□Other:	
G	Construction	□≤4 Planes	
		⊠>4 Planes	
		⊠THK to TOL ≤0.2 mm	
		□THK to TOL >0.2 mm	
		⊠Bow/Twist ≤1%	
		□Bow/Twist >1%	
		⊠≤0.3 mm Profile Tolerance	
		□0.3 mm Profile Tolerance	
		□Other:	

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Н	Coatings and Markings	⊠≤0.1 mm Mask Clearance	
		□>0.1 mm Mask Clearance	
		⊠One Side (Legend)	
		⊠Two Side (Legend)	
		⊠None (Legend)	
		⊠UL Material Logo	
		⊠U.L. V₀ Logo	
		□U.L. V₁ Logo	
		□U.L. V <sub>2</sub> Logo	

Other:

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# **SECTION 2.4**PRODUCT COMPLEXITY

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This section is intended to provide overview information on product complexity being fabricated by the manufacturer.

(Please check the column that applies farthest to the right)

	Designators		Remarks
Α	Board Size Diagonal	□<250 [10.00]	
		□250 [10.00]	
		□350 [14.00]	
		⊠450[17.50]	
		□550 [21.50]	
		☐650 [25.50]	
		□750 [29.50]	
		□850 [33.50]	
		□>850 [33.50]	
		□Other:	
В	Total Board Thickness	□1,0 [.040]	
		□1,0 [.040]	
		□1,6 [.060]	
		□2,0 [.080]	
		□2,5 [.100]	
		□3,5 [.135]	
		□5,0 [.200]	
		⊠6,5 [.250]	
		□>6,5 [.250]	
		□Other:	
С	Number Conductive Layers	□1-4	
		□5-6	
		□7-8	
		□9-12	
		□13-16	
		□17-20	
		⊠21-24	
		□25-28	
		□>28	
		□Other:	

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D	Dia Drilled Holes	□>0,5 [.020]	
		□0,5 [.020]	
		□0,4 [.016]	
		□0,35 [.014]	
		□0,30 [.012]	
		□0,25 [.010]	
		□0,20 [.008]	
		⊠0,15 [.006]	
		□<0,15 [.006]	
		□Other:	
Е	Total PTH TOL (Max-Min)	□>0,250 [.010]	
		□0,150 [.006]	
		□0,125 [.005]	
		□0,100 [.004]	
		⊠0,075 [.003]	
		□0,050 [.002]	
		□<0,050 [.002]	
	Hole Location TOL DTP	☐ Other: ☐ >0,50 [.020]	
F	Hole Education TOE DTI	□0,50 [.020]	
		□0,40 [.016]	
		□0,40 [.010] □0,30 [.012]	
		□0,30 [.012] □0,25 [.010]	
		0,20 [.008]	
		0,15 [.006]	
		0,10 [.004]	
		⊠<0,10 [.004]	
G	Internal Layer Clearance (Min)	☐Other: ☐>0,350 [.014]	
		□0,350 [.014]	
		□0,250 [.010]	
		□0,200 [.008]	
		□0,150 [.005]	
		□0,125 [.005]	
		⊠0,100 [.004]	
		□0,075 [.003]	
		□<0,075 [.003]	
		☐Other:	
		Librario.	

IPC-1710A May 2004 Internal Layer Conductor Width >0,250 [.010] (Min) □0,250 [.010] 0,200 [.008] □0,150 [.006] □0,125 [.005] 0,100 [.004] ⊠0,075 [.003] □0,050 [.002] **0**,050 [.002] Other: □>0,100 [.004] Internal Layer Process J Allowance 0,100 [.004] □0,075 [.003] ⊠0,050 [.002] □0,040 [.0015] □0,030 [.0012] □0,025 [.001] **□**0,020 [.0008] -<0,020 [.0008]</pre> Other: External Layer Clearance (Min) Κ □>0,350 [.014] □0,350 [.014] □0,250 [.010] 0,200 [.008] □0,150 [.006] **□**0,125 [.005] □0,100 [.004] ⊠0,075 [.003] **0,075** [.003] Other:

IPC-	1710A		M	lay 2004
L	External Layer Conductor Width (Min)	□>0,250 [.010]		]
	Width (Will)	□0,250 [.010]		
		□0,200 [.008]		
		□0,150 [.006]		
		□0,125 [.005]		
		□0,100 [.004]		
		⊠0,075 [.003]		
		□0,050 [.002]		
		□<0,050 [.002]		
		☐Other:		
М	External Layer Process Allowance	□>0,100 [.004]		
		□0,100 [.004]		
		□0,075 [.003]		
		⊠0,050 [.002]		
		□0,040 [.0015]		
		□0,030 [.0012]		
		□0,025 [.001]		
		□0,020 [[.0008]		
		□<0,020 [.0008]		
		☐Other:		
N	Feature Location DTP	□>0,50 [.020]		
		□0,50 [.020]		
		□0,40 [.016]		
		□0,30 [.012]		
		□0,25 [.010]		
		□0,20 [.008]		
		□0,15 [.006]		
		□0,10 [.004]		
		⊠<0,10 [.004]		
		☐Other:		

All Dimensions are in millimeters [inches shown in brackets]

# **SECTION 2.5**QUALITY DEVELOPMENT

This section is intended to provide overview information on the quality systems in place in the manufacturing facility.

### Site Capability Snapshot (Please Check all that apply.)

	Designators		Remarks
Α	Strategic Plan	Functional Steering Committee Formed	
		☑TQM Plan & Philosophy Established & Published	
		☑Documented Quality Progress Review	
		⊠Implementation & review of Project Team Recommendations	
		☑TQM Communicated throughout organization	
		⊠Controlled New process Start-up	
		⊠Management Participates in TQM Audits	
		☐Employee Recognition Program	
		☐Total TQM Plan/Involvement Customer Training	
		□Other:	
В	Employee Involvement	☐ Certified Training Available	
		⊠Training of Employee Base	
		☑TQM Team Trained	
		☐Design of Experiment Training and Use	
		⊠New Process Implementation Training	
		Support Personnel Training	
		Advanced Statistical Training	
		☑Quality Functional Deployment	
		☐Ongoing Improvement Program for Employees	
	Overlite Manage	Other:	
С	Quality Manual	Quality Manual Started	
		Generic Quality Manual for Facility	
		☐10% of manufacturing depts. have process specifications	
		☐25% of manufacturing depts. have process specifications	
		☐50% of manufacturing depts. have process specifications	
		☐Non-manufacturing Manuals Developed	
		☐25% of all departments have quality manuals	
		☐50% of all departments have quality manuals	
		⊠All Manufacturing and support depts. have controlled quality manal	
		□Other:	

# **SECTION 3**

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ロマバ	ノハアハ	VI⊏IN I	<b>PROFIL</b>	.⊏ (	Pre-Site	Audit

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8/25/21	

\* Examples of equipment limitations include: min/max board size & min/max working area

3.1	PHOTOTOOL CAPABILITY	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
J. I				EQUI MEITI		Lagon mater contro
	A) AOI of phototool		Ø			
	B) AOI CAD reference (CAM)			CAM350	3	
	C) Photoplotting		$\boxtimes$			
	D) Photo reductions		$\boxtimes$			
	E) Film scan and conversion			Outside service		
	F) Film processing ☐ air-dried ☐ force-dried ☐ processed in automatic processor		$\boxtimes$			
	G) Media types ☐ silver halide film ☐ glass ☐ diazo		$\boxtimes$			
3.2	DRILLING EQUIPMENT	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
	A) Manual		$\boxtimes$			
	B) Optical (single spindle)			Pluritec EVO 2S	1	
	C) N.C. drill	$\boxtimes$		Pluritec Drill/Router	3	
				Pluritc Giga/8 Spindle		
				Pluritec EVO 2S		
3.3	ROUTING EQUIPMENT	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
	A) Edge beveler			Edgemate	1	
	B) Hand router (pin router)		$\boxtimes$			
	C) N.C. router			Pluritec Gigga	1	
	D) N.C. driller/router			Pluritc Giga32 Excellon CNC	1	
	E) Scoring (profile)			Accu-Score AS-100 MAX with jump scoring		
	F) Scoring (straight line)			Accu-Score AS-100 MAX with jump scoring	1	

IPC-1710A May 2004 MECHANICAL EQUIPMENT YES NO EQUIPMENT QTY **EQUIPMENT LIMITS**  $\boxtimes$ A) Punch press  $\boxtimes$ Shear Wysong Pneumatic Shear (1652) B) Milling machine  $\boxtimes$ C) **HOLE PREPARATION (DESMEAR)** YES NO **EQUIPMENT** QTY EQUIPMENT LIMITS  $\boxtimes$ Permagnate TNT 27 Tank Auto Electroless 1 Line  $\boxtimes$ B) Plasma Manual dip tank 1  $\boxtimes$ C) Mechanical  $\boxtimes$ D) Etchback Outside service EQUIPMENT EQUIPMENT LIMITS PRIMARY IMAGE APPLICATION YES NO QTY  $\boxtimes$ Dynachem CSL 1500B A) Dry film 1  $\boxtimes$ Hand screening B)  $\boxtimes$ C) Machine screening Wet film  $\boxtimes$ D)  $\boxtimes$ 1 E) Liquid photoimageable Limata X1200\_SM LDI

3.7 TYPE OF TREATMENT FOR MULTILAYER INNERLAYERS	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Black oxide		$\boxtimes$			
B) Red oxide		$\boxtimes$			
C) Copper scrub		$\boxtimes$			
D) Durabond					
E) Other			Brown Oxide IPS Model C-21-0R- 100	1	

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3.8	LAMINATION	YES	NO	MATERIAL	QTY	APPLICATION TECHNIQUE
	A) High pressure			TMP 175 TON 6 OPENING VACUUM PRESS	1	
	B) High temperature					
	C) Vacuum					
	D) Vacuum assist	$\boxtimes$				
	E) Foil heat assist					
	F) Separate cool-down			Wabash	1	
3.9	ELECTROLESS COPPER PLATING	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
	A) Fully additive application					
	B) Electroless deposition (semiadditive)	$\boxtimes$		TNT 27 Automaic Line	1	
	C) Through-hole and via			TNT 27 Automaic Line	1	
3.10	COPPER ELECTROPLATING	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
	A) Copper sulfate			Baker Bros	1	
	B) Pyrophosphate					
	C) Copper fluoborate					
	D) Other					
3.11	TIN/LEAD SURFACE PLATINGS/COATINGS	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
	A) Tin/lead electroplated					
	B) Immersion tin or tin/lead (electroless)			McDermid Chemistry	1	
	C) Hot air solder leveled (HASL)			Argus Intl	1	
		1	1	ı		ı

A)

B)

C)

Benzotriazole

Benzimidazole

Imidazole

 $\boxtimes$ 

 $\boxtimes$ 

 $\boxtimes$ 

May 2004 IPC-1710A 3.18 **MICROSECTION CAPABILITY** YES NO EQUIPMENT QTY **EQUIPMENT LIMITS**  $\boxtimes$ Buehler Eco Met 300 1 Manual  $\boxtimes$ B) Single cavity automated  $\boxtimes$ C) Multiple cavity automated Unimet Unitron 7292 1 D) Plating thickness analysis  $\boxtimes$ Unimet Unitron 7292 1 EQUIPMENT 3.19 **CHEMICAL ANALYSIS** YES NO QTY EQUIPMENT LIMITS Hollmuller etcher  $\boxtimes$ 1 Etching chemistry  $\boxtimes$ McDermid B) Plating chemistry  $\boxtimes$ C) Effluent (PPM) analysis

3.20	ELECTRICAL TEST EQUIPMENT	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
	A) Continuity and shorts			ATG 1200 bare board	2	
	B) Fixture development					
	C) Flying probe test			ATG A1B, A5 NEO, A3	3	
	D) Impedance control			Z Matrix ST600 Impedence Control	1	

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# **MASTER EQUIPMENT LISTING**

DATE COMPLETED 8/25/21

FORM MQP 10

Please complete a Master Equipment List. You may use your own form or the MQP Form 10.

IDENTIFICATION	EQUIPMENT NAME/DESCRIPTION	MANUFACTURER TYPE/MODEL	EQUIPMENT LIMITS	ACCURACY	CALIBRATION FREQUENCY	REMARKS
See Link for master equipment list	https://www.pnconline.com/facility.php					

## **SECTION 4**

DATE COMPLETED	
8/25/21	

### TECHNOLOGY PROFILE SPECIFICS

### 4.1 ADMINISTRATION

4.1.1	CAPACITY PROFILE	EST %	COMMENTS
	otal annual capacity in square meters surface area) per month		10,000 square meters/month
B) Pr	resently running at % of capacity	65	

4.1.2 PERCENTAGE OF DOLLAR VOLUME	EST %	COMMENTS
A) Single sided (rigid)	5	
B) Double sided (rigid)	40	
C) Multilayer (rigid)	55	
D) Single side (unreinforced-flex)	NA	
E) Double sided (unreinforced-flex)	NA	
F) Multilayer (unreinforced-flex)	NA	
G) Multilayer (rigid/flex)	NA	

4.1.3 PANEL PRODUCTION PROFILE	UNITS PER MONTH
A) Size of a production lot in panels	
1) Normal	60
2) Smallest	1-2
B) Number of panels per month	
1) High Production	0
2) Medium Production	1500
3) Low Production	200
3) Short run	300
4) Prototype	600

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<ul><li>C) Average lead time (delivery) as defined in B)</li></ul>								
1) High Production	4-6 Weeks							
2) Medium Production	3 weeks							
3) Low Production	3 wee	ks						
3) Short run	1 wee	k						
4) Prototype	3 days	S						
Quick turn - No. of days 1.								
D) Product delivered in full panel or array sub-panel format								
Total in panel or array format	55 %	of total	production					
2) Scored format	35% of total production							
3) Tab breakaway format	25% of total production							
4) Other	0							
5) Total to customer layout	10%							
6) Total to manufacturing layout	90%							
E) Product delivered in board format								
Total in board format	45% of total production							
2) Extracted: scored to size	20% c	of total p	production					
3) Extracted: sheared to size	0							
4) Extracted: routed to size	35% 0	of total p	production					
4.1.4 APPROVAL AND CERTIFICATION	YES	NO	COMMENTS					
Company approvals								
1) UL approval			94V Level <u>0.</u> 130 degrees C max. operating Temperature					
2) Canadian standards		$\boxtimes$						
3) MIL-P-55110								
4) MIL-P-50884								
5) ISO-9002								
6) ISO-9001			ISO-9001-2015					

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7) ISO-14000			
8) BABT			
9) EEC			
10) Customer satisfaction			
B) Other certification information			
1)Laminate			
2)Quality standards			
3)Equipment calibration			
4.1.5 CUSTOMER INTERFACE PROFILE	YES	NO	COMMENTS
A) Modem capability			
B) Baud rate			
C) Data verification technique			
D) Engineering change order process			
E) Job status reporting to customers			
4.1.6 OTHER CAPABILITIES	YES	NO	COMMENTS
A) Facility research and development		$\boxtimes$	
B) (Automated) On-line shop floor control/MRP system			
C) Process control system			
D) Operator training system	$\boxtimes$		

#### 4.2 PROCESS ORIENTATION

4.2.1 LAMINATE MATERIAL	EST %	1	COMMENTS
A) Most commonly used laminates	85%	Brand name Ventec	Type VT42, VT47
(G10, FR4, etc.)	10%	Brand name Insulectra	Type 370HR
	5%	Brand name Rogers	Type 4350
		Brand name	Type
B) Other laminate material			
Planar resistor layers	No	UL approved	
2) BT epoxy	No	UL approved	
3) Kevlar	No	UL approved	
		<u>_</u>	
4) Teflon	Yes	UL approved	
5) 51::1		177	
5) Polyimide	Yes	UL approved 🛛	
6) Cyanata actor	No	III ammovad 🗆	
6) Cyanate ester	INO	UL approved	
7) Other		UL approved	
ry Guier		OE approved	
C) Specification to which laminate is			
purchased (check all that apply)			
☐MIL-P-13949 ☐IPC-4204			
☑IPC-4101 ☑UL Approved			
□IPC-4103 □Other			
□IPC-4202			
□IPC-4203			
D) Laminate storage			
Uncontrolled			
☐ Humidity controlled			
☐ Temperature controlled			
Dry box			
☐ JIT inventory			
<ul><li>E) Panel size configurations in X, Y dimesions</li></ul>			
maximum X <u>500</u> Y <u>609</u> mm			
minimum X <u>300</u> Y <u>457</u> mm			
other X Y			

4.2.2	PROCESS PRECISION SPECIFICS	YES	NO	VALUE	COMMENTS
	Maximum printed board thickness built in volume			0.125"	
	1) Single sided	YES			
	2) Double sided	YES			
	3) Multilayer	YES			
	4) Rigid flex	No			
	B) Printed board electrical performance capability				
	Impedance control				
	Capacitance control				
	3) Microstrip boards	$\boxtimes$			
	C) Tooling system description				
	Same holes in panels used for all processes	$\boxtimes$			
	2) Optical registration	$\boxtimes$			Process: Inner Layer Punch
	3) Other				
4.2.3	OTHER PROCESS ORIENTATION SPECIFICS	YES	NO	SY	STEM COMMENTS
	Solder mask over bare copper				
	B) Plating/coating information				
	1) Tin/lead reflow	$\boxtimes$			
	2) Hot air leveling	$\boxtimes$			
	3) Azole organic	$\boxtimes$			
	4) Conductive				
	C) Hole formation				
	1) Hole cleaning				
	2) Hole cleanliness verified	$\boxtimes$			

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### 4.3 PRODUCT DESCRIPTION

\*CONSISTENCY IMPLIES YIELDS IN EXCESS OF 80%

4.3.1. THROUGH HOLE INSERTION	EST %	SIZE (MM) - +/- TOL	COMMENTS
Smallest conductor width and tolerance produced with consistency			
Outer layers (print and etch)		Size <u>0.075</u> mm	
		Tol $\pm 0.0127$ .mm	
2) Inner layers (print and etch)		Size <u>0.075</u> mm	
		Tol $\pm 0.0127$ .mm	
3) Outer layers (plated)		Size <u>0.075</u> mm	
		$Tol \pm 0.0254$ .mm	
4) Inner layers (plated)		Size mm	
		Tol ±mm	
5) Outer layers (additive plating)		Size mm	
		Tol ±mm	
6) Inner layers (additive plating)		Size mm	
		Tol ±mm	
B) Smallest plated-through hole (PTH) and tolerance consistently produced in 1.5mm thickness material or multilayer board		0.3048 mm +/- 0.010 mm	
Minimum PTH diameter		Size <u>0.1524</u> mm	
		$Tol \pm \underline{0.0508}$ .mm	
2) Largest panel where this hole can		Size <u>612</u> mm	
be controlled (across diagonal)		$Tol \pm \underline{0.105}$ .mm	
C) Largest hole size that can be drilled and plated through in a 1.25mm diameter land while maintaining an annular ring of 0.125mm in large/small boards		0.94mm	
Largest board size (across diagonal)		Size <u>797</u> mm	
Largest hole diameter		Size <u>0.94</u> mm	
Smallest board size (across diagonal)		Size <u>514</u> mm	
4) Largest hole diameter		Size <u>0.94</u> mm	
D) Surface mount land pattern pitch (check all that apply)			
∑1.27mm [.050] ∑0.63mm [.025]			
⊠0.5mm [.020] ⊠0.4mm [.016]			
⊠0.3mm [.012] □0.25mm [.010]			
Other			

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Solder mask dam between lands (check all that apply)					
∑1.27mm [.050] ∑0.63mm [.025]					
⊠0.5mm [.020]					
$\boxtimes 0.3$ mm [.012] $\boxtimes 0.25$ mm [.010]					
<b>⊘</b> Other <u>0.114mm</u> .					
F) Flatness tolerance (bow & twist) after reflow or solder coating  □ 1.5% □ 1.0% □ 0.5% □ Other □	er				
		1			
4.3.2 PRODUCT QUALITATIVE AND QUANTITATIVE INFORMATION	YES	NO	QUANTITY OF PANELS	NUMBER of DIMENSION	
A) Multilayer layer count	YES				
Maximum layers fabricated in volume (Maximum Lot)			60	18X16"	
Maximum layers fabricated in prototype (Minimum Lot)			3	18X16"	
B) Buried vias produced consistently in volume					
1) Size					0.008"
2) Number of layers			25		12-14 Layers
B) Blind vias produced consistently in volume					
1) Size					0.008"
2) Number of layers					12-14 Layers
Controlled depth drilling					
2) Total number of layers					No of Layers drilled depends on an aspect ration of 10:1
4.4. TESTING CAPABILITY		1		l	,
4.4.1 TEST AND TEST EQUIPMENT	YES	NO			COMMENTS
CAPABILITY					
SMT centerline pitch that can be electrically tested					
☐ 0.63mm [.025] ☐ 0.5mm [.020] ☐ 0.4mm [.016] ☐ 0.3mm [.012] ☐ 0.25mm [.010] ☐ Other			0.006"		
Double sided simultaneous electrical testing					
Equipment type	$\boxtimes$		FLYING PRO	BE	
X-ray fluorescence inspection equipment	$\boxtimes$		Bowman XRF		
3) TDR equipment					
4) Hi-pot test equipment					
5) Four-wire kelvin tester		$\boxtimes$			
6) Capacitance meter		$\boxtimes$			

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7) Cleanliness testing		

	JTOMATED OPTICAL INSPECTION SAGE	EST %	COMMENTS
A)	Before etching	NA	
B	After etching	100%	
C	Internal layers	100%	
D	) Final inspection	NA	
E)	Other	100%	Multilayers before solder mask
F)	Conductor/clearance normally inspected by AOI equipment	100%	Multilayers
	1) 0.05mm [.002]	NO	
	2) 0.0510mm [.002004]		
	3) 🖾 >.10mm [.004]	100%	
	4) 🛛 Planes	100%	
G	) CAD download to AOI	100%	

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SECTION 5
QUALITY PROFILE

DATE COMPLETED 8/25/21

GENERAL INFORMATION						
COMPANY NAME						
PNC INC						
CONTACT						
Calvin Switzer						
TELEPHONE NUMBER	FAX NUMBER					
973-284-1600	973-284-1925					

This section of the Manufacturer's Qualification Profile is intended to describe the Total Quality Management (TQM) activity in place of being implemented at the manufacturing facility identified in the site description of this MQP.

To ease in the task of identifying the TQM program being planned or underway at the manufacturing site, the activities have been divided into twenty sections which when completed, provide the total picture of the posture toward managing quality issues. Each section contains a number of questions with regard to the topic under review.

It is not the intent to have the questions be all encompassing, nor is every question applicable to all manufacturers. However, identification of the status, related to each questions, when considered as a whole will convey an impression of the progress that the company has achieved in adopting the principles of total quality management.

The twenty sections, in order of the occurrence are:

5.1	General Quality Programs	5.11	Statistical Process Control
5.2	New Products/Technical Services	5.12	Problem Solving
5.3	Customer Satisfaction	5.13	In-Process Control
5.4	Computer Integrated Manufacturing	5.14	Receiving Inspection
5.5	Process Documentation	5.15	Material Handling
5.6	Quality Records	5.16	Non-Conforming Material Control
5.7	Skill, Training & Certification	5.17	Inspection and Test Plan
5.8	Subcontractor Control	5.18	Product Inspection/Final Audit
5.9	Calibration Control	5.19	Tooling Inspection, Handling, & Storage
5.10	Internal Audits	5.20	Corrective Action

Each section provides a status report related to each question. The question may not be applicable, no activity has started as yet, or the company may have developed an approach to the issues raised by the questions. An (X) is indicated in the appropriate column. If deployment/implementation has started, the status is reported as percent deployment; this is indicated in column 4. The percentage number closely approximates the status of deployment. If deployment exists, the percentage results that have been achieved is indicated in column 5. Results are based on expected goals. Not providing percent information in either the deployment or results column implies a lack of activity in the particular area.

The quality descriptions requested are completed on the following pages by checking (X) the appropriate column to reflect the status of the manufacturing facility TQM program. Additional information may be provided as comments shown below, or on individual sections, or additional sheets as necessary.

COMMENTS	

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IPC-1	710A				May 20	004
	5.1 GENERAL QUALITY PROGRAMS			STATUS	3	
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are quality objectives and responsibilities clearly stated, widely distributed and understood through the company?					100
2.	Is there a quality function or well defined organization which provides customer advocate guidance to the total organization and is this position fully supported by management?					100
3.	Does a quality measurement system exist with clearly defined metrics and is it utilized as a management tool?					100
4.	Are work instructions approved and controlled; and are they under revision control?					100
5.	Are the quality procedures and policies current and available at the point of application; and are they under revision control?					100
6.	Are benchmark and customer satisfaction studies done to determine best in class for all products, services, and administrative functions; and are quality goals set?					100
7.	Are Statistical Process Control (SPC) principles understood by all levels of management?					100
8.	Are there programs with sufficient resources assigned to support corrective actions and prevention?					100
9.	Does management solicit and accept feedback from the work force?					100
10.	Is there management support of ongoing training (including quality training), and is it documented by an organizational training plan?					100
11.	Are there regular management reviews of elements of the quality improvement process, including feedback for corrective action, and are the results acted upon?					100
12.	Are the quality and reliability goals aggressive relative to customer expectations and targeted at continuous improvement?					100
13.	Are the people who are responsible for administering the quality assurance function technically informed?					100
14.	Does Management have a "defect prevention" attitude to achieve continuous improvement?					100

	5.2 NEW PRODUCTS/TECHNICAL SERVICES	STATUS				
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Do new product/technology/service development policies and procedures exist, and do they result in clearly defined project plans with appropriate measureables and approvals?	X				
2.	Is quantitative benchmarking used to evaluate all new products/technologies/services in comparison to best-in-class offerings?	X				
3.	Does a roadmap exist to ensure continued development of leading edge, best-in-class products/technology/services?					100
4.	Is the capability of each operation which controls critical-to-function characteristics for new products, fully certified?	X				
5.	Are statistical tools used in the development of robust (high yield) new processes, products, and services?					100
6.	When new product/technology/service requires a new process, is it developed jointly and concurrently with the customer and/or suppliers?					100
7.	Are design reviews conducted on a scheduled basis which properly address the process capability indices of critical-to-function and product/service characteristics?	X				
8.	Is the new product/technology/service, as produced by the process, verified to meet all customer satisfaction requirements?					100

UUWWILING		

	5.3 CUSTOMER SATISFACTION	STATUS					
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results	
1.	Is there a measurement system in place to assess the customer's perception of complete performance?					100	
2.	Is an independent (unbiased) customer survey routinely conducted?					100	
3.	Is there an internal measurement system within the organization which correlates to the level of customer satisfaction?					100	
4.	Are there specific goals for achieving Total Customer Satisfaction, both internal and external?					100	
5.	To what extent are customer satisfaction goals disseminated and understood by everyone in the organization?					100	
6.	Does management regularly review and assess all operating systems to determine if barriers to customer satisfaction exist and are appropriate action plans then implemented?					100	
7.	Is there a method in place to obtain future customer requirements?					100	
8.	Are all findings of customer dissatisfaction reported back to the proper organization for analysis and corrective action?					100	
9.	Are customer satisfaction requirements formally defined and documented, and are they based on customer input?					100	
10.	Do all support organizations understand their role in achieving total customer satisfaction?					100	

	5.4 COMPUTER INTEGRATED MANUFACTURING		•	STATUS	8	
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are systems integrated to allow electronic transfer of information between multiple systems to eliminate redundant data entry?					100
2.	Can customers electronically transfer CAD/CAM directly into manufacturing?					100
3.	Can customers electronically transfer order information directly into the business system?					100
4.	Is data electronically shared between shop floor control and process control systems (i.e., CNC, SPC, Electrical Test, AOI, etc.)?					100
5.	Are planning systems (MRP, forecasting, capacity planning, financial planning, etc.) electronically integrated with operation systems (order processing, purchasing, inventory management, shop floor control, financial/cost control, etc.)?					100
6.	Is information available from system processes in real time (vs. batch processing)?					100
7.	Are processes and procedures documented and available on-line?					100
8.	Do all functional departments have system access to key financial, manufacturing, sales, and operational data, as it relates to their functional objectives?					100
9.	Are computer simulation and design tools used to the maximum extent practicable in the design of new products/technologies/services	X				

#### COMMENTS

### **5.5 PROCESS DOCUMENTATION**

**STATUS** 

/10A				May 20	JU <del>4</del>
DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
Are manufacturing product, process, and configuration documents under issue control?					100
Are "preliminary" and "special product" specifications controlled?					100
Does the system ensure that the most current customer specifications are available to the manufacturing personnel?					100
Does the system ensure that the most current material specifications are available to the procurement function?					100
Are incoming orders reviewed for revisions and issue changes?					100
Is conformance to customer specifications assured before an order is accepted?					100
Is customer feedback provided when designs do not meet manufacturability requirements?					100
Are critical characteristics classified, relative to impact on product performance?					100
Are customers informed of changes made to products controlled by customer drawings or specifications?					100
Is there an effective internal deviation control procedure and, are customer requested deviations documented and followed?					100
Do new product development procedures exist, and are they followed in the design development process?	X				
	Are manufacturing product, process, and configuration documents under issue control?  Are "preliminary" and "special product" specifications controlled?  Does the system ensure that the most current customer specifications are available to the manufacturing personnel?  Does the system ensure that the most current material specifications are available to the procurement function?  Are incoming orders reviewed for revisions and issue changes?  Is conformance to customer specifications assured before an order is accepted?  Is customer feedback provided when designs do not meet manufacturability requirements?  Are critical characteristics classified, relative to impact on product performance?  Are customers informed of changes made to products controlled by customer drawings or specifications?  Is there an effective internal deviation control procedure and, are customer requested deviations documented and followed?  Do new product development procedures exist, and are they followed in the design	Are "preliminary" and "special product" specifications controlled?  Does the system ensure that the most current customer specifications are available to the manufacturing personnel?  Does the system ensure that the most current material specifications are available to the procurement function?  Are incoming orders reviewed for revisions and issue changes?  Is conformance to customer specifications assured before an order is accepted?  Is customer feedback provided when designs do not meet manufacturability requirements?  Are critical characteristics classified, relative to impact on product performance?  Are customers informed of changes made to products controlled by customer drawings or specifications?  Is there an effective internal deviation control procedure and, are customer requested deviations documented and followed?  Do new product development procedures exist, and are they followed in the design	Are manufacturing product, process, and configuration documents under issue control?  Are "preliminary" and "special product" specifications controlled?  Does the system ensure that the most current customer specifications are available to the manufacturing personnel?  Does the system ensure that the most current material specifications are available to the procurement function?  Are incoming orders reviewed for revisions and issue changes?  Is conformance to customer specifications assured before an order is accepted?  Is customer feedback provided when designs do not meet manufacturability requirements?  Are critical characteristics classified, relative to impact on product performance?  Are customers informed of changes made to products controlled by customer drawings or specifications?  Is there an effective internal deviation control procedure and, are customer requested deviations documented and followed?  Do new product development procedures exist, and are they followed in the design	Are manufacturing product, process, and configuration documents under issue control?  Are "preliminary" and "special product" specifications controlled?  Does the system ensure that the most current customer specifications are available to the manufacturing personnel?  Does the system ensure that the most current material specifications are available to the procurement function?  Are incoming orders reviewed for revisions and issue changes?  Is conformance to customer specifications assured before an order is accepted?  Is customer feedback provided when designs do not meet manufacturability requirements?  Are critical characteristics classified, relative to impact on product performance?  Are customers informed of changes made to products controlled by customer drawings or specifications?  Is there an effective internal deviation control procedure and, are customer requested deviations documented and followed?  Do new product development procedures exist, and are they followed in the design	Are manufacturing product, process, and configuration documents under issue control?  Are "preliminary" and "special product" specifications controlled?  Does the system ensure that the most current customer specifications are available to the manufacturing personnel?  Does the system ensure that the most current material specifications are available to the procurement function?  Are incoming orders reviewed for revisions and issue changes?  Is conformance to customer specifications assured before an order is accepted?  Are critical characteristics classified, relative to impact on product performance?  Are customers informed of changes made to products controlled by customer drawings or specifications?  By there an effective internal deviation control procedure and, are customer requested deviations documented and followed?  Do new product development procedures exist, and are they followed in the design

	5.6 QUALITY RECORDS	STATUS					
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results	
1.	Are records of inspection and process control maintained and available for review?					100	
2.	Are records of equipment and equipment maintenance kept?					100	
3.	Is the record and sample retention program defined?					100	
4.	Are quality data used as a basis for corrective action?					100	
5.	Are quality data used in reporting performance and trends to management?					100	
6.	Are quality data used in supporting certifications of quality furnished to customers?					100	
7.	Is field information used for corrective action?					100	
8.	Does a cost of quality measurement system exist?					100	
9.	Are customer reported quality problems responded to, and resolved in the time period requested?					100	
10.	Is quality information on production material rejects provided to sub-suppliers with required corrective action?					100	
11.	Are computers used to collect and analyze quality data?					100	

### COMMENTS

5.7 SKILLS, TRAINING, & CERTIFICATION			STATUS	3		
DESCRIPTION OF PROGRAM	Not	Not	Approach	Percent	Percent	!
DEGGIAN FIGURE 1 TROCKAN	Applicable	Started	Developed	Deployed	Results	l

	-00.		11 0 1/1011
1.	Does management ensure that all personnel are trained in their role for achieving Total Customer Satisfaction?		100
2.	Do all personnel understand how their performance impacts internal and external customer satisfaction?		100
3.	Do all personnel who contact external customers reflect quality improvement programs?		100
4.	Do personnel participate in professional societies and growth programs?		100
5.	Are all personnel trained in sufficient detail to support key initiatives?		100
6.	Are the results of training evaluated and indicated program changes made?		100
7.	Does a policy exist which encourages the cross training and rotation of personnel, and is this policy used as the basis of job progression?		100
8.	Are performance standards participatively developed, and regularly applied for all personnel?		100
9.	Are Total Customer Satisfaction programs and resulting successes publicized to all personnel?		100
10.	Do goal setting and reward/incentive programs support the quality improvement process?	X	

	Are requirements defined, communicated, and updated to ensure that the supplier understands expectations?  Description of PROGRAM  Applicable Started Developed Deployer Developed Deployer Understands expectations?  Does a system exist which measures the performance of the supplier and communicates such information to the supplier? (i.e., supplier rating system)  Have the organization's processes been characterized to identify the critical requirements for	3			
	DESCRIPTION OF PROGRAM			Percent Deployed	Percent Results
1.					100
2.					100
3.	Have the organization's processes been characterized to identify the critical requirements for the suppliers products?				100
4.					100
5.					100
6.					100
7.					100
8.					100
9.					100
10.	Can all personnel who contract suppliers properly reflect appropriate quality improvement programs and status to them?				100

COMMENTS		

	5.9 CALIBRATION CONTROL			STATUS	3	
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are calibration and preventative maintenance programs in place and documented?					100

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2.	Are calibration and maintenance personnel trained?				100
3.	Is traceability to NIST maintained?				100
4.	Is quality measurement and control equipment current, effective, and sufficiently integrated with production equipment?				100
5.	Is the history of quality measurement and control equipment documented?				100
6.	Has repeatability of measuring devices and inspection or testing processes been established and monitored; are gauge capability studies conducted and GR&R ratios acceptable(<10%)?	X			

100

100

100

100

	5.10 INTERNAL AUDITS			STATUS	3	
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are regular reviews of the product/process conducted and are goals/plans established to continually improve?					100
2.	Are the processes/products properly documented and controlled? Do they include appropriate customer requirements and are they executed in conformance to the documentation?					100
3.	Are the required quality checks built into the operations within the manufacturing, field installation, and service process, and is the resulting data maintained and promptly acted upon?					100
4.	Are all pertinent methods of statistical quality control properly, effectively and efficiently used?					100
5.	Does a process change control system exist, and are customers informed of changes made to products and processes with customer approval prior to the change, when required?					100
6.	Are the operators within the process provided with written work instructions and are they trained?					100
7.	Is the receipt, handling, storage, packaging and release of all material, including customer provided items, at all stages, specified and controlled to prevent damage or deterioration, and to address obsolete material?					100
8.	Is there a first in/first out (FIFO) system in place, and is it followed?					100

COMMENTS			

7.

8.

9.

10.

identified?

Are calibration and preventative maintenance cycles on schedule?

Is the use of non-calibrated equipment for design and production purposes prohibited?

Are tools and fixtures used as criteria or acceptability of product/work fully qualified and

Are calibration intervals defined in accordance with industry standards or manufacturer's recommendations and the calibration history of the equipment?

	5.11 STATISTICAL PROCESS CONTROL			STATUS	3	
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Have the personnel who will be responsible for guiding the implementation of SPC been designated?					100
2.	Are statistical techniques used to reduce variation in the engineering process before the start of production?					100
3.	Is the quality system dependent upon process rather than product controls?					100
4.	Is the capability of critical processes and machines measured and monitored with CPK's >1.5, and targeted with CP of 2.0?	X				
5.	Are incapable processes or machines targeted for improvement or replacement?					100
6.	Is SPC implemented for all critical processes?					100
7.	Are procedures that control the reaction to out-of-control situations adequate and effective?					100
8.	Are operators trained in the use of appropriate statistical techniques, and are they properly applying them?	X				
9.	Are advanced problem solving techniques used by engineers to solve problems? (Design of Experiments, planned experimentation, advanced diagnostic tools, etc.)					100
10.	Are control charts and other process controls properly implemented?					100
11.	Is statistical process control being practiced in work centers and are yields being recorded and plotted on a scheduled basis, with respect to upper and lower control limits?					100

	5.12 PROBLEM SOLVING	STATUS				
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are employees trained in problem solving techniques, in comparison to the needs of the organization?					100
2.	Does the organization utilize participative problem solving techniques to identify, measure and resolve internal and external problems?					100
3.	Are problem solving efforts timely and effective?					100
4.	Are applied resources sufficient to remove problem solving constraints?					100
5.	Are statistical techniques used for problem solving?					100
6.	Are quality data used to identify barriers, and to determine the priority of problems?					100
7.	Is there a policy/procedure that includes the use of problem solving techniques to systematically drive reduction in variability?	X				

COMMENTS	

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	5.13 IN-PROCESS CONTROL			STATUS	6	
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are process capabilities established and maintained on all major processes? (critical parameters)					100
2.	Are in-process inspections, test operations, and processes properly specified and performed?					100
3.	Are in-process inspection facilities and equipment adequate?					100
4.	Are the results of in-process inspections used in the promotion of effective preventative action and corrective action?					100
5.	Is preventative maintenance performed on the equipment and facilities?					100
6.	Are housekeeping procedures adequate and how well are they followed?					100
7.	Are process management plans established, and are critical parameters followed?					100
8.	Are work areas uncluttered and free of excess work-in-process, supplies, debris, etc? Is the environment conductive to producing quality work? Is proprietary information adequately protected?					100
9.	Are certifications and in-process inspection results used in making final acceptance decisions?					100
10.	Are methods and procedures for the control of metallurgical, chemical, and other special processes established and followed?					100

	5.14 RECEIVING INSPECTION			STATUS	3	
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are receiving inspection facilities and equipment adequately and properly maintained?	Арріїсавіє	Clarted	Developed	Берюуец	100
2.	Are receiving inspection procedures documented and followed?					100
3.	Are receiving inspection results used for corrective and preventive action?					100
4.	Are the procedures for storage and timely disposition of discrepant material in place and followed?					100

COMMENTS		

	5.15 MATERIAL HANDLING			STATUS	S	
	DESCRIPTION OF PROGRAM	Not	Not	Approach	Percent	Percent
1.	Are procured material releases from receiving inspection clearly identified, as to acceptance status?	Applicable	Started	Developed	Deployed	Results 100
2.	Are procedures to facilitate limited life materials, such as prepreg, in place, properly controlled, and monitored?					100
3.	Are procured items identified with some means of traceability (serial number, lot number, date code, etc.)?					100
4.	Are procedures and facilities adequate for storage, release and control of materials?					100
5.	Are in-store and in-process materials properly identified and controlled?					100
6.	Is in-process material protected from corrosion, deteriorization, and damage?					100

	5.16 NON-CONFORMING MATERIAL CONTROL			STATUS		
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Is non-conforming material identified, segregated from regular production material, and properly dispositioned?					100
2.	Are non-conforming materials properly identified and controlled to prevent inadvertent use?					100
3.	Is the review and disposition of non-conforming materials defined, and are provisions made for inclusion of the customer in disposition decision?					100
4.	Are procedures for controlling non-conforming materials, and for ensuing corrective action, in place and followed?					100
5.	Do procedures provide for material review by a committee consisting of Quality and Engineering (as a minimum), to determine the disposition of non-conforming materials? (deviating from drawings or specification)					100
6.	Do supplier's procedures and controls for corrective action prevent recurrence of non-conformances?					100
7.	Is there a system for coordinating necessary corrective action with purchasing personnel?					100
8.	Does the corrective action extend to all applicable causes of non-conformance (e.g., design, workmanship, procedures, equipment, etc.)?					100

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**5.17 INSPECTION AND TEST PLAN** 

**STATUS** 

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	DESCRIPTION OF PROGRAM Not Approach						
	DESCRIPTION OF THOSE WIN	Applicable	Started	Developed	Deployed	Results	
1.	Are statistical techniques used in determining the acceptability of finished goods to customer requirements?					100	
2.	Are periodic tests conducted to audit reliability and environmental performance of the final product?					100	
3.	Is CPK tracking performed for critical characteristics, with plans to achieve CPK = 1.5 with a target of CP of 2.0?	X					
4.	Is root cause failure analysis performed for internal and external failures, and is appropriate corrective action implemented?					100	
5.	Are test and inspection personnel trained in the procedures of their operations, and are those procedures being followed?					100	
6.	Is the new product/technology/service, as produced by the processes, verified to meet all customer satisfaction requirements?					100	

	5.18 PRODUCT INSPECTION/FINAL AUDIT	STATUS				
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are final product acceptance procedures documented and followed?					100
2.	Are all specific customer product audits conducted, as required?					100
3.	Are inspectors trained for the tasks performed?					100
4.	Are flow charts or milestones developed with checkpoints readily available?					100
5.	Is a system in place which denotes inspection performed; e.g., use of initials, stamps, labels, bar codes, etc., affixed to production documentation?					100
6.	Is a quality system established and maintained for control of product/production documentation?					100
7.	Is "accept/reject" criteria defined and available for use?					100
8.	Is a final audit performed to ensure that all required verifications and tests, from receipt of materials through point of product completion, have been accomplished?					100
9.	Are packing and order checking procedures documented and followed?					100

#### COMMENTS

5.19 TOOLING INSPECTION, HANDLING, & STORAGE

**STATUS** 

-						
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are temperature, humidity, laminar flow controls in place to prevent contamination, and to assure dimensional stability?	X				
2.	Do operators use hairnets, gloves & lab coats in all photolab and photoexposure areas?	X				
3.	Are work instructions and related forms in place to control all applicable tooling requirements, as stated in the customer's purchase order?					100
4.	Are customer provided artworks controlled with regard to handling, storage, revision control and relationship to converted production phototools (working films)?					100
5.	Are production phototools (working films) controlled with regard to handling, storage, use life, and relationship to customer purchase order?					100
6.	Are customer provided artworks and production phototools (working films) inspected, including dimensional checks?					100
7.	Are all tools, fixtures, and other devices, used for tooling inspection and control, maintained under the calibration control procedure?					100
8.	Are records showing initial acceptance, periodic checks, and any needs for rework and/or modification available?					100

	5.20 CORRECTIVE ACTION			STATUS	3	
	DESCRIPTION OF PROGRAM	Not	Not	Approach	Percent	Percent
		Applicable	Started	Developed	Deployed	Results
1.	Are final acceptance inspection results used for corrective and preventative action?					100
2.	Is root-cause analysis performed for non-conformances? This includes, but is not limited to, non-conformances (problems) caused by suppliers, found/caused "in-house" during processing, or those reported by the customer.					100
3.	Is positive action taken to prevent recurrence of problems, and are there documented reports/records of each occasion?					100
4.	Do procedures and systems provide for ensuring that replies are made to customer requests for correction action within the time limit specified?					100
5.	Is corrective action controlled and documented for all applicable work centers?					100
6.	When corrections are made, is their effectiveness subsequently reviewed and monitored?					100

COMMENTS		

DATE COMPLETED

# **SECTION 6** (CHECK ONE IN EACH LINE THAT APPLIES) MANUFACTURING HISTORY (See Section 2 Site Capability)

Please complete as many history profiles so that the total descriptions of products you manufacture account for production orders that reflect 70% of your business. History profiles are for board or board family (board types may be grounded together if they are similar).

BOARD TYPE Multilayer	DATE OF ORDER		MATERIAL	HISTORY	#	
VIA TYPE	PRODUCTION QL	JANTITY	TOTAL YEARLY PRODUCTI	ON %		
	Dime	ensions in millimete	rs (inches in bracke	ets)		
	BOARD		HOLE	S		
BOARD SIZE DIAGONAL	TOTAL BOARD THICKNESS	NUMBER CONDUCTIVE LAYERS	DIA DRILLED HOLES	TOTAL PTH TOL (MAX-MIN)	LOCATION TOL DTP	
D 050 ( 40 00)						

	DUARD		HOLE	_3	
BOARD SIZE DIAGONAL	TOTAL BOARD THICKNESS	NUMBER CONDUCTIVE LAYERS	DIA DRILLED HOLES	TOTAL PTH TOL (MAX-MIN)	LOCATION TOL DTP
□<250 [<10.00]	□<1,0 [<.040]	□1-4 [1-4]	□>0,5 [>.020]	□>0,250 [> .010]	□>0,50 [>.020]
□250 [10.00]	□1,0 [.040]	□5-6 [5-6]	□0,5 [.020]	□0,250 [.010]	□0,50 [.020]
□350 [14.00]	□1,6 [.060]	□7-8 [7-8]	□0,4 [.016]	□0,200 [.008]	□0,40 [.016]
<b>□</b> 450[17.50]	□2,0 [.080 <u>]</u>	□9-12 [9-12]	□0,35 [.014]	□0,150 [.006]	□0,30 [.012]
□550 [21.50]	□2,5 [.100]	□13-16 [13-16]	□0,30 [.012]	□0,125 [.005]	□0,25 [.010]
□650 [25.50]	□3,5 [.135]	□17-20 [17-20]	□0,25 [.010]	□0,100 [.004]	□0,20 [.008]
□750 [29.50]	□5,0 [.200]	□21-24 [21-24]	□0,20 [.008]	□0,075 [.003]	□0,15 [.006]
□850 [33.50]	□6,5 [.250]	□25-28 [25-28]	□0,15 [.006]	□0,050 [.002]	□0,10 [.004]
□>850 [>33.50]	□>6,5 [>.250]	□>28 [>28]	□<0,15 [.006]	□<0,050 [<.002]	□<0,10 [<.004]
□Other:	☐Other:	☐Other:	□Other:	☐Other:	☐Other:

		CONE	UCTORS			
INTERNAL ELEC CLEARANCE (MIN)	INTERNAL COND WIDTH (MIN)	INTERNAL PROCESS ALLOWANCE	EXTERNAL ELEC CLEARANCE (MIN)	EXTERNAL COND WIDTH (MIN)	EXTERNAL PROCESS ALLOWANCE	FEATURE LOCATION DTP
□>0,350 [>.014]	□>0,250 [>.010]	□>0,100 [>.004]	□>0,350 [>.014]	□>0,250 [>.010]	□>0,100 [>.004]	□>0,50 [>.020]
□0,350 [.014]	□0,250 [.010]	□0,100 [.004]	□0,350 [.014]	□0,250 [.010]	□0,100 [.004]	□0,50 [.020]
□0,250 [.010]	□0,200 [.008]	□0,075 [.003]	□0,250 [.010]	□0,200 [.008]	□0,075 [.003]	□0,40 [.016]
□0,200 [.008]	□0,150 [.006]	□0,050 [.002]	□0,200 [.008]	□0,150 [.006]	□0,050 [.002]	□0,30 [.012]
□0,150 [.005]	□0,125 [.005]	□0,040 [.0015]	□0,150 [.006]	□0,125 [.005]	□0,040 [.0015]	□0,25 [.010]
□0,125 [.005]	□0,100 [.004]	□0,030 [.0012]	□0,125 [.005]	□0,100 [.004]	□0,030 [.0012]	□0,20 [.008]
□0,100 [.004]	□0,075 [.003]	□0,025 [.001]	□0,100 [.004]	□0,075 [.003]	□0,025 [.001]	□0,15 [.006]
□0,075 [.003]	□0,050 [.002]	□0,020 [.0008]	□0,075 [.003]	□0,050 [.002]	□0,020 [.0008]	□0,10 [.004]
□<0,075 [<.003]	□<0,050 [<.002]	□<0,020 [<.0008]	□<0,075 [<.003]	□<0,050 [<.002]	□<0,020 [<.008]	□<0,10 [<.004]
□Other:	□Other:	☐Other:	☐Other:	☐Other:	Other:	□Other:

# **SECTION 7**

DATE COMPLETED	

# IDENTIFICATION OF PREVIOUS AUDITS (Optional)

Please complete as many forms as you feel reflect the intensit	y of your customer visits.
COMPANY AUDITORS	DATE OF AUDIT
AUDIT TEAM MEMBERS	AUDITOR REMARKS
	SPECIFICATIONS USED IN AUDIT
LENGHT OF AUDIT	
TEAM MEMBERS MAY BE CONTACTED AT	
COMPANY AUDITORS	DATE OF AUDIT
AUDIT TEAM MEMBERS	AUDITOR REMARKS
	SPECIFICATIONS USED IN AUDIT
LENGHT OF AUDIT	
TEAM MEMBERS MAY BE CONTACTED AT	
COMPANY AUDITORS	DATE OF AUDIT
AUDIT TEAM MEMBERS	AUDITOR REMARKS
	SPECIFICATIONS USED IN AUDIT
LENGHT OF AUDIT	
TEAM MEMBERS MAY BE CONTACT AT	

# **SECTION 8**

# DATE COMPLETED

# FINANCIAL REVIEW (OPTIONAL)

Please complete the following financial information that coincides with the company description and site information provided in section 1.

	TION	
LEGAL NAME		
TAXPAYER ID NUMBER	DUNS NUMBER	TRADING SYMBOL
ANNUAL SALES	PRIOR YEAR	YEAR-TO-DATE
FISCAL YEAR	<u> </u>	I
BANK	ACCOUNT NUMBER	
BANK ADDRESS	STATE	ZIP
PROVINCE	COUNTRY	
BANK TELEPHONE NUMBER	FAX NUMBER	
COMMENTS		
CITE FINANCIAL DESCRIPTION		
SITE FINANCIAL DESCRIPTION SITE NAME		
TAXPAYER ID NUMBER	DUNS NUMBER	
		TRADING SYMBOL
ANNUAL SALES	PRIOR YEAR	TRADING SYMBOL  YEAR-TO-DATE
FISCAL YEAR	PRIOR YEAR	
	PRIOR YEAR  ACCOUNT NUMBER	
FISCAL YEAR		
FISCAL YEAR BANK	ACCOUNT NUMBER	YEAR-TO-DATE
FISCAL YEAR  BANK  BANK ADDRESS	ACCOUNT NUMBER STATE	YEAR-TO-DATE
FISCAL YEAR  BANK  BANK ADDRESS  PROVINCE	ACCOUNT NUMBER  STATE  COUNTRY	YEAR-TO-DATE
FISCAL YEAR  BANK  BANK ADDRESS  PROVINCE  BANK TELEPHONE NUMBER	ACCOUNT NUMBER  STATE  COUNTRY	YEAR-TO-DATE
FISCAL YEAR  BANK  BANK ADDRESS  PROVINCE  BANK TELEPHONE NUMBER	ACCOUNT NUMBER  STATE  COUNTRY	YEAR-TO-DATE

### **SECTION 9**

### MQP ELECTRONIC EDITING

This MS Word template comes with editable fields. IPC has made this electronic document available for ease of completing, updating, and filing the MQP, as well as to give the laminate manufacturer and customer a common interface. Using the template enables laminate manufacturers to maintain several customer specific files without the endless stream of paperwork.

Editable fields are highlighted in gray. To complete the fields in the template, use the TAB key to toggle from field to field, entering the information as instructed in the introductory text for each section.

The developers of this MQP strongly suggest the person at the laminate manufacturing facility responsible for creating and maintaining the MQP write protect the file to be sent.